

7. I can confirm that once I had received the call, I was the officer who dispatched the ambulance. This is possibly because Sue was busy dealing with other situations at that time, such as other emergency calls. To be honest, I cannot recall whether the words "Ruth, dispatch this ambulance" were actually said. But the crew were in the location of Craigavon Casualty at the time the call came in, so if Sue was tied up on another phone call I would just immediately ring the crew and dispatch them to the scene.
8. We were guided by the police as to the best of way of approaching the incident, because of the barrier across the junction of Market Street and Thomas Street. The barriers were the police's domain. If the barriers were all closed then the ambulance would have to be on the other side of the barrier and the crew would have to walk. But normally in any situation a barrier would be open. The most important thing when an emergency call is taken is to get the crew on route. The crew did ask me, "How do we get down to it?" The transcript at pages 9338 to 9339 shows that I actually rang the Portadown police barrack and asked them for the best way to approach the scene. I asked the police, "Is the town open for them to go straight through?" I held on momentarily, and then they gave the answer that we needed to come down Edward Street. Since the ambulance was already mobile, the information the police gave was passed to the crew over the radio.
9. According to the ASI at page 08153 the ambulance arrived at the scene at 01.58 and left again at 02.02. The ASI then refers to "Arr" and below it says "0209". This records the arrival time at hospital being 02.09. Then "Clear" and "0210" means that the crew left the hospital at 02.10.
10. On the ASI the details "*4pts*" and "*1 uncons, 3 walking wounded*" appear. To my knowledge this is my writing on the ASI. "*4pts*" means 4 patients, so 4 patients in total required attention; of those, "*1 uncons*" means 1 unconscious patient and "*3 walking wounded*" means 3 walking patients. That information would have come from the ambulance crew, but the names of patients would not be known until the